

A-1 Information Systems MIS 432 Group C

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Overview

This is a proposal for the new ESSS at A-1 Information Systems. Our group has worked tirelessly to provide this company with the most feasible and profitable system we could design.

Our goals were simple:

- Create profitability
- Increase usability
- Decrease redundancy
- Boost efficiency
- Update technology
- Increase Security

Group C excelled and surpassed our goals in every sense. We were under budget by nearly \$50,000, created an ROI of over 200% and will have created over \$400,000 in profit the first year.

Contained in this proposal are:

- System Requirements
- Economic Feasibility
- Project Size Estimation
- Functional/Non-Functional Requirements
- Requirements Gathering
- Use Cases and the Use Case Diagram
- Context Diagram
- Activity Diagram
- CRC Cards
- Class Diagram and
- Sequence Diagram

This proposal will enlighten you, the reader, to our methods, our work ethic and our superior plan.

Throughout you will find brief descriptions of some of the diagrams in this proposal.

Enjoy!
Sincerely,
-Group C





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System Request – ESSS Project

Project sponsor: Jack Mills, Vice President of Human Resources

Business Need: This project is being conducted to develop an Employee Self Service System to better integrate employee records within the company and to serve as a repository for employee data.

Business Requirements: Using the firms' local intranet as well as the web, employees should be able to update, via a user-friendly secure GUI-based system, allowing for zero lag time in maintaining up to date record keeping, the following items:

- Employee Personal Info.
- Employee Company Info.
- Employee Payroll Info.
- Employee Deductions

Additionally the system will also allow for managers, administrators and HR to access employee records while employees will have access to only their own data. The system will, however, allow all employees to access "employee directory" data without having manager/administrator authorization levels.

The functionality that the system should have is listed below:

- Users, depending on their status, will be able to:
 - View and edit their personal information.
 - View information of their subordinates.
 - Create, edit, update and remove employees in the system.
 - Manage/view their deductions.
 - Manage pay-grades, promotions, and employee type (hourly, salary, etc.) details.

Business Value: The new system can be expected to cut costs in several areas as well as decrease, if not completely eliminate, any information sharing lag time and reduce employee workload. Eliminating the printed version of the employee directory, along with updated hardware/software and increased functionality will lead to savings in computing costs, employee pay and paper costs amongst others.

Conservative estimates of tangible value to the company include:

- Elimination of the \$27,000 employee directory.
- Expected reduction of operating costs by \$150,000.
- Expected reduction of \$86,250 employee data change processing costs.
- Increased United Way participation.

Special Issues or Constraints:

- The ESSS system should be in place and fully operational in six months.
- As stated by Jack Mills, the addition of a biometric security system to protect private employee data could prove important as the firm cannot afford any incident of I.D. theft. This is a measure to ensure the secure logins of employees using the internet on a home-based PC.
- New system must seamlessly integrate with the current email system.
- Problems with data migration time from the old system to the new ESSS system could arise.





Economic Feasibility

Discount Rate	6%					
	2012	2013	2014	2015	2016	
Reduction in Time Wasted	\$9,000.00	\$10,350.00	\$11,902.50	\$13,687.88	\$15,741.06	
Elimination of Printed						
Directory	\$27,000.00	\$31,050.00	\$35,707.50	\$41,063.63	\$47,223.17	
Reduction in System Costs	\$150,000.00	\$172,500.00	\$198,375.00	\$228,131.25	\$262,350.94	
Reduction in						
Labor/Computing Costs	\$172,500.00	\$198,375.00	\$228,131.25	\$262,350.94	\$301,703.58	
Elimination of						
Administrative Positions	\$225,000.00	\$0.00	\$0.00	\$0.00	\$0.00	
Benefits	\$585,512.00	\$412,275.00	\$474,116.25	\$545,233.69	\$627,018.74	
PV of Benefits	\$585,512.00	\$388,938.68	\$421,961.77	\$457,788.72	\$496,657.57	\$2,350,858.74
Cumulative PV of Benefits	\$585,512.00	\$974,450.68	\$1,396,412.45	\$1,854,201.17	\$2,350,858.74	
Development Cost	(\$175,289.00)	\$0.00	\$0.00	\$0.00	\$0.00	
Dell PowerEdge™ T710						
Server	(\$1,019.00)	\$0.00	\$0.00	\$0.00	\$0.00	
Software Licenses	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Development Labor (3						
Developers, 6.6 months *						
\$50/hr)	(\$174,270.00)	\$0.00	\$0.00	\$0.00	\$0.00	
Operational Costs (300k *						
1/2)	(\$150,000.00)	(\$161,250.00)	(\$173,343.75)	(\$186,344.53)	(\$200,320.37)	
PV of Costs	(\$175,289.00)	(\$152,122.64)	(\$163,531.84)	(\$175,796.73)	(\$188,981.48)	(\$855,721.69
Cumulative PV of Costs	(\$175,289.00)	(\$327,411.64)	(\$490,943.48)	(\$666,740.21)	(\$855,721.69)	
Profit	\$410,223.00	\$412,275.00	\$474,116.25	\$545,233.69	\$627,018.74	
PV of Profit	\$410,223.00	\$387,002.83	\$366,923.28	\$398,077.15	\$431,876.15	\$1,994,102.41
Cumulative PV of Profit	\$410,223.00	\$797,225.83	\$1,164,149.11	\$1,562,226.26	\$1,994,102.41	
NPV	\$1,994,102.41	\$3,000,000.0	0			
ROI	233.03%	\$2,000,000.0	0		*	
Break-Even	1.06	\$1,000,000.0	0			Series1
		\$0.0		2 3	4 5	







Project Size Estimation

System Components			Complexity				
	Total N	Low	Medium	High	Total		
Inputs	7	12	4	12	28		
Outputs	32	120	10	0	130		
Queries	9	18	4	12	34		
Files	8	35	10	30	75		
Program Interface	5	15	7	10	32		
TUFP	61				299		
Overall System:			APC:	0.72			
Data communications	3		TAFP:	215.28			
Heavy use configuration	0					сосомо	
Transaction rate	0		Language:	L.O.C.	Total L.O.C.	Person-Months	Time Required
End-user efficiency	0		С	130	38870	54.42	11.37
Complex processing	1		COBOL	110	32890	46.05	10.75
Installation ease	0		Java	55	16445	23.02	8.53
Multiple sites	1		C++	50	14950	20.93	8.27
Performance	0		Turbo Pascal	50	14950	20.93	8.27
Distributed functions	2		Visual Basic	30	8970	12.56	6.97
Online data entry	0		Power Build	15	4485	6.28	5.53
Online update	0		HTML	15	4485	6.28	5.53
Reusability	0		Packages	25	7475	10.47	6.56
Operational ease	0						
Extensibility	0						
Total Processing Complexity (PC):	7						

Descriptions:	Low	Medium	High	Total
			2 Managerial (ad-hoc) data	
Inputs	4 Data Entry Screens	1 Web-based Data Entry Screen	entry screens	7
	30 Employee,			
	Personal, bank,			
	United Way, payroll,			
	etc. data output	2 Managerial (ad-hoc) data		
Outputs	screens	output screens		32
	6 Employee query			
	screens (search,		1 Managerial search query and	
Queries	payroll, UW, etc.)	1 Financial Query page	1 Company Financial Query	9
	5 (employee listing,			
	financial records,			
	paychecks, pay		2 Invoice files and banking	
Files	history, deductions)	1 paycheck file	files	8
	3 (data entry/change,			
Program	profile, existing			
Interfaces	information)	1 (Log in page)	1 (search)	5





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Functional and Non-Functional Requirements

Functional Requirements

1. Employee Data Repository (Real-Time)

- 1.1. The user will be able to update(dependent on status)/view up-to-date personal information in real time
 - 1.1.1. Payroll Information
 - 1.1.2. Subordinate Information
 - 1.1.3. Contact/Personal Information (Employee Directory)
 - 1.1.4. Deductions
 - 1.1.4.1. United Way
 - 1.1.4.2. Insurance
 - 1.1.4.3. Parking
 - 1.1.4.4. Medical Reimbursement
- 1.2. The user will be able to request, view and print reports instantaneously
 - 1.2.1. United Way
 - 1.2.2. Insurance
 - 1.2.3. Payroll Info.

Non-Functional Requirements

1. Operational Requirements

- 1.1. The system will be accessible via any modern web browser (IE, Chrome, Opera, Safari, Firefox)
- 1.2. The system will allow for inter-departmental communications
- 1.3. The system mainframe will utilize a Linux based OS

2. Performance Requirements

- 2.1. The system will not take longer than 5 seconds to respond to any query or request
- 2.2. The system will be available to users 24 hours a day, 365 days a year
- 2.3. The systems database will be updated immediately, in real time, following any employee changes/updates

3. Security Requirements

- 3.1. The system will be secured at all times using encryption and biometric technologies
- 3.2. Only managers and administrators will be able to view other employees personal data

4. Cultural and Political Requirements

4.1. No special cultural and political requirements are anticipated







Requirements Gathering Document Analysis

Goal

Our goal will be to allow employees to gather as much information from a minimum amount of documents. We will look at blank and completed documents to compare and contrast the efficiency of documents.

Methods

We can easily gather a wealth of information from the inefficient practices of the current system. The Human Resources department is in charge of filling out forms and inputting the data. Most of our documents will be obtained from HR. We will need permission from the HR administration to access documents deemed confidential. Dotty Jones will be our direct contact.

Problems

The biggest issue is lag. The manual input causes severe lag between updates and form submissions. The second biggest issue is the multiple copies of data. We will want to integrate these data items into one single system. Any unused forms will be eliminated.

We will look specifically at documents in areas with unacceptable problems:

Payroll deduction changes

- Company Mailings
- Paychecks
- Mailing Addresses
- Employee Directory (Printed every six months)
- United Way donation system

We will also look at these items:

Forms, reports, policy manuals, organization charts, user training manuals, memorandums, time and attendance.

Conclusion

Each of these documents is a small part of a huge information system. We want to streamline the forms so that we can easily gather data and turn it into useful information.

Once we have a good understanding of the current system of documents we will make changes that allow information to be understandable, accessible, secure, accurate and editable.







Requirements Gathering Session Agenda for e-Joint Application Development (JAD)

We believe that our session should be an electronic-JAD session, because it allows people to argue their point without fear of reprisal because their input is anonymous.

People that need to participate in our e-JAD session are:

- Jack Mills VP of Human Resources
 - o Because he was the one that requested that we create this information system
- Dotty Jones Manager of Employee relations
 - O Dotty knows of the current problems plaguing the employee directory and her input is vital in determining what needs to be done, to make the system work smoothly for her people.
- Jennifer Fiskus Manager of Compensation
 - As with Dotty, Jennifer and her co-workers are end users and admins of this system so their input is vital to the success of this system
- Don Harris Manager of Benefits
 - As with Dotty, Don and his co-workers are end users and admins of this system so their input is vital to the success of this system
- June Lang Manager of Staffing
 - As with Dotty, Jun and her co-workers are end users and admins of this system so their input is vital to the success of this system
- Alice Cockran
 - We need to involve her, because she is the one that is currently maintaining tons of information that's on paper and she can help us learn where its coming from and where it needs to go much better than we can be ourselves.
- Stakeholders (end users) a random group of about 9 people taken from all over the country
 - These people need to be involved because they are the people that will be using this system on a daily basis

Agenda: well have a timed networked meeting with the selected individuals (listed above) we as facilitators will present our discussion topics and the individuals can type in their input in real time. [ADD DATES & TIMES]

- What are the current issues with the systems
 - (Monday, November 21st 2011 9AM-12PM, 1PM-4PM)
 - We need to hear what the people who work daily with the current system think about it (maybe keep something's that they like)
- What people would like done with the system
 - (Wednesday, November 23rd 2011 9AM-12PM, 1PM 4PM)
 - We need to hear what people think about, what should be implemented into the new system what are some of the features that they would like to see included
- Decide who the Admins of the system are, and what level of control each one gets.
 - (Monday, November 28th 2011 9AM-12PM)
 - We need to decide this because not everybody needs or can have equal level of control (admin privileges)
 - Amount of data that employees can access from their own computers
- What are some further questions people have about the system? (Follow-Up Q&A)
 - (Wednesday, November 30th 2011 1PM-4PM)







Requirements Gathering Observation

We will also be using Observation as a technique to gather information regarding the work processes associated with the existing system. This will enable us to check the validity of the information we've previously gathered through the use of our JAD session, Questionnaire's, and Document Analysis. We will observe the many processes of the existing ESSS and will use our expertise in this area to determine what tasks and systems will be changed.

We will be observing the following processes:

- Orientation Program we will watch the techniques used in the program to get a firm grasp of what a new
 employee must go through, what information is required from them, and how we can reduce the redundancies
 and inefficiencies of this program.
 - Personal Information Form Entry we will monitor how the employees enter data into the forms, how
 the forms are then entered into the system, and how that data is then shared throughout the company.
 We will be able to identify any slowdowns and any redundancy and inefficiency.
- <u>Payroll Operations</u> we will analyze payroll to identify any processes that may be contributing to the slowdown
 of form updates. This is important as the ability of freely flowing information throughout the company can help
 with the identification of bottlenecks in the system and can also help us identify what causes of these
 bottlenecks are.
 - Change of Employee Information Form Entry we will monitor how the employees enter data into the forms, how the forms are then entered into the system, and how that data is then shared throughout the company. We will be able to identify any slowdowns and any redundancy and inefficiency.
- <u>Employee Telephone Listing</u> the purpose of monitoring the telephone listing is three fold. We want to know how much the listing is actually used by employees in the company, how the employees use it on a day to day basis, and what information is actually pertinent to the employees in the listing.
 - Monitor Dotty Cockran In our preliminary interview with Jack Mills, VP of HR, it was brought to our attention that Dotty is spending around thirty percent of her workweek "maintaining the information" in the employee telephone listing. We want to observe how she updates/changes the information, what information is most important to her, and how any changes made to the system could reduce the time spent managing the system.
 - Analyze Her Maintenance of the Employee Listing to get a true understanding of how the firm handles the data entered into the system, we will silently monitor Dotty and the techniques she uses to manage the telephone listing. We want to understand what can be done to speed up the process as well as what issues she may be having with the current system
- <u>Data Entry</u> we will need to monitor every aspect of data entry in the company. We want to understand what problems the current paper-driven system has and how to remedy them. We will be monitoring every level of the company, from entry level positions to administrative. The idea is to follow the information from top to bottom and to understand how the data flows between departments and locations.

To minimize the effects on the employees of our monitoring their day to day work life, we plan on first meeting with [Continued on Page 12]





the individuals associated with the aforementioned tasks and assuring them that we're there to monitor the system and not them or their actual work performance. It is important that the employees feel comfortable with our presence and that they understand that we're trying to understand how to make their jobs easier and the time they spend at work more productive. When observation starts we will in no way interfere with or communicate directly (other than questions regarding processes) with the employees. We feel this 'fly on the wall' technique is the best way to gather information in a non-biased manner.







Requirements Gathering Questionnaire

Questionnaire one will be for the directors and managers of the Human Resources Department. Questionnaire one will be given out to the Human Resources directors and managers at the JAD session

Questionnaire for Human Resources Directors and Managers

- 1. How long does it currently take to transfer all of an employee's personal information to another office if they move?
 - We asked this question to get an idea of how much time the Human Resources employees were spending on transfers using the old system.
- 2. How many problems have you encountered with duplicate information in the old system? Please list some of these problems.
 - We asked this question to find out what the Human Resources directors and managers thought were wrong with the old system to prevent these from occurring in the new system.
- 3. How much time do you think could be saved if employees could access and change their own personal information if they relocated to another office?
 - We asked this to find out how much time they thought could be saved with the new system.
- 4. Would it be beneficial to the Human Resources Department if employees could change their own personal information?
 - We asked this to make sure they wanted employees to be able to change their own personal information.
- 5. What level of control should employees have over their own information?
 - We wanted to get their opinion on what level of control employees should have over the information.







Questionnaire Cont.

Questionnaire two will be distributed to a randomly selected pool of employee's that will be end users of the new system. Each office will have its own pool to ensure that all offices are represented.

Employee Questionnaire

1. What features would you like to see in the employee self-service program?

We asked this to get an idea of what end users would like to see in the new system

2. Would you use the new system from home if that was an option?

This is to find out if employees with use the new system from home.

3. Would it be easier to collaborate with other employees if their office phone numbers were easier to access?

We asked this to find out if the end users would be more likely to collaborate with each other. This will be important for future projects.

4. Do you feel projects would move smoother if it was easier to access other employees?

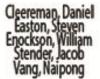
This is to find out if employees think future projects will move along smoother.

5. Would you be more likely to participate in the United Way if your participation was being logged?

This is to find out if the new system will increase United Way participation which is important to the president of the company.

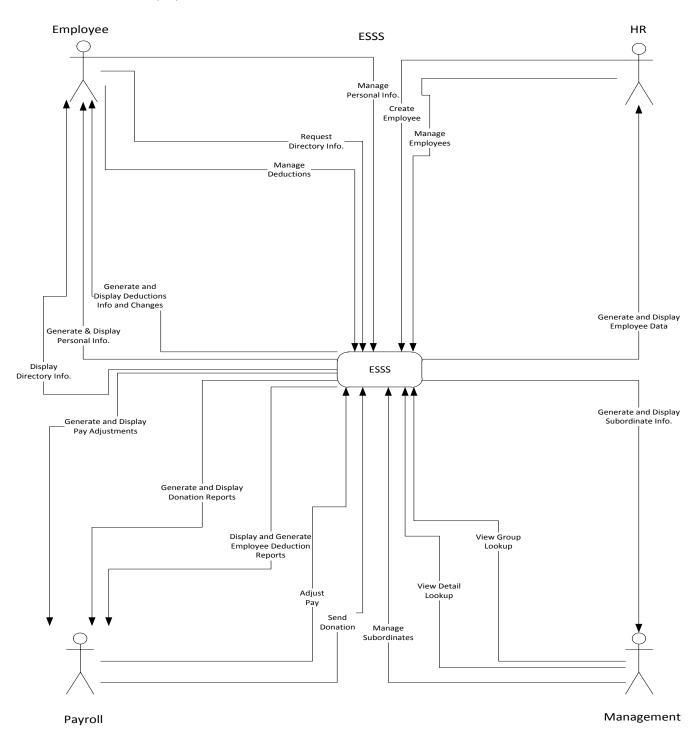






Context Diagram

This Context DFD displays the data flows that are pertinent for each actor. Hidden use cases include the data flows to and from HR, Management and Payroll regarding sending and receiving Employee Directory requests, deductions information and personal information requests. As HR, Management and Payroll actors are all "Employees," there was no need to display these data flows between these actors.



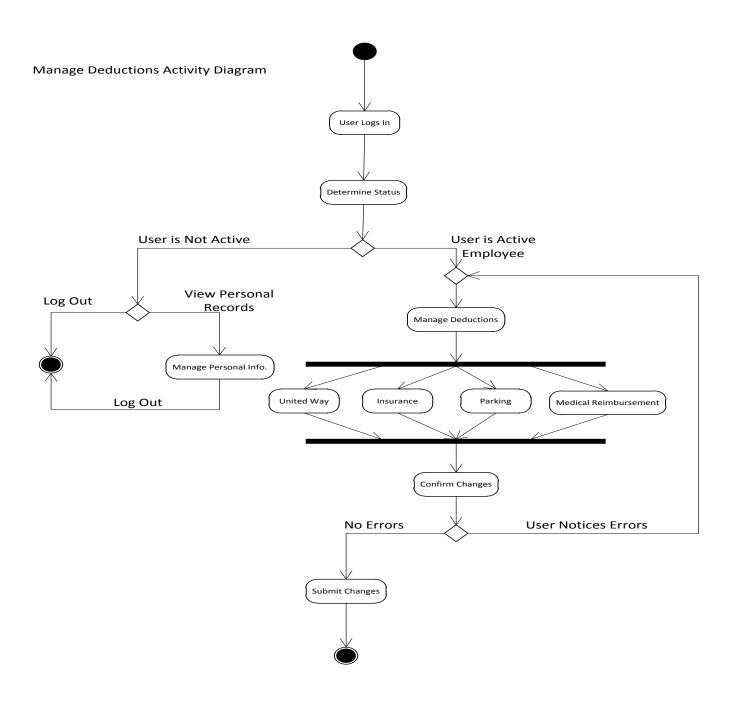






Activity Diagram

This activity diagram outlines the process of the Manage Deductions Use Case. It is the most complex use case due to the amount of changes and decisions the user must make. This diagram also outlines how the system handles alternative courses with regards to EX or inactive employees.



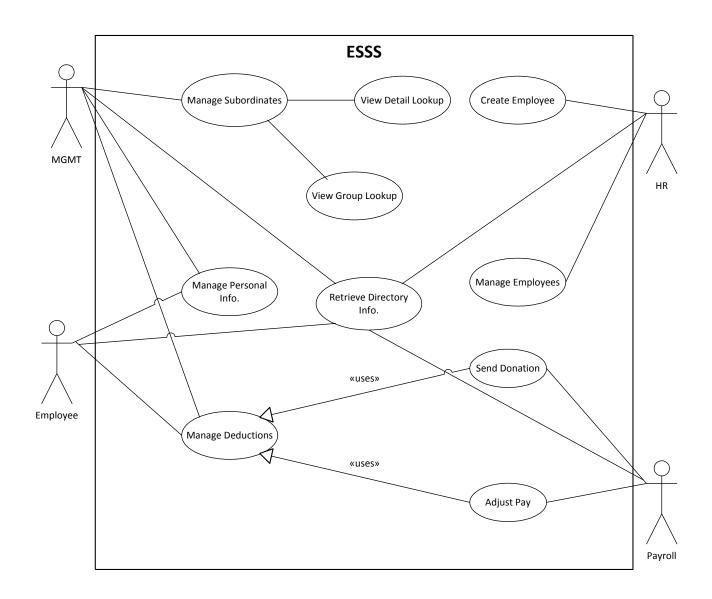






Use Case Diagram

The Use Case Diagram visually outlines the relationships between our Use Cases. There are ten use cases with four actors: HR, Management, Employee and Payroll. Each of these have access to the Employee Directory, however status levels restrict general employees from accessing the Use Cases of the other actors.









Use Case Descriptions ESSS

USE CASE NAME:	Create Employee		USE CASE TYPE		
USE CASE ID:	1		Business Requirements: ☑		
PRIORITY:	High				
SOURCE:	Requirement – ESSS Sys. Analysis				
PRIMARY BUSINESS ACTOR:	HR Employee				
OTHER PARTICIPATING	Payroll				
ACTORS:	• HR				
	 Management 				
OTHER INTERESTED	 United Way 				
STAKEHOLDERS:					
DESCRIPTION:		•	loyee entering new employee information into the		
		-	hen the HR employee can add a new employee. The		
			she has made and submit them into the system.		
PRE-CONDITION:	The user must be an active HR employ		·		
TRIGGER:		employee	e logs into the ESSS and selects the Create Employee		
	tab in the ESSS.				
TYPICAL COURSE	Actor Action		System Response		
OF EVENTS:	Step 1: HR employee logs in.		The system responds by confirming the status of the bloyee and displays the HR landing page.		
	Step 3 : The HR employee chooses	Step 4:	The system responds by displaying the Create		
	the Create Employee tab.		ee page.		
			The system takes note of the changes and prompts		
	relevant information and chooses	ployee to confirm.			
	Submit.				
			The system submits the changes to the database.		
ALTERNATE COURSES	confirm to confirm the changes.				
ALTERNATE COURSES:	Step 2 : The employee trying to log in is not in the HR department. The user is then directed to the				
	appropriate section given their status.	col to can	cal the changes and returns to ston 4		
	Step 5: The HR employee chooses cancel to cancel the changes and returns to step 4.				
CONCLUSION:	Step 7: The employee notices errors, chooses cancel and returns to step 4.				
POST-CONDITION:	This use case concludes when the HR employee submits the changes to the database.				
BUSINESS RULES	The changes, if any, have been applied in the database and are available to the ESSS.				
	User must be a current HR employee.				
IMPLEMENTATION CONTRAINTS AND	Use case must be available to HR	empioyee	25 24*/		
SPECIFICATIONS	Use case must be secure				
ASSUMPTIONS:	▲ Hear is an UP amplayed				
ASSOIVIF HOIVS.	User is an HR employeeHR employee notices errors before submission				
OPEN ISSUES:	None	erore sub)(III331011		
OF EN 1330E3.	INOTIC				





USE CASE NAME:	Manage Subordinates		USE CASE TYPE		
USE CASE ID:	2		Business Requirements: ☑		
PRIORITY:	High				
SOURCE:	Requirement – ESSS Sys. Analysis				
PRIMARY BUSINESS ACTOR:	Management				
OTHER PARTICIPATING	Other Employees				
ACTORS:	• HR				
OTHER INTERESTED	Payroll				
STAKEHOLDERS:					
DESCRIPTION:		_	r managing their subordinates in the ESSS. The		
			ger can view their subordinates personal, pay and		
		s, phone	e number, pay scale, donations etc The manager		
	can then print UW and other reports.				
PRE-CONDITION:	The user must be an active manager o				
TRIGGER:		nager lo	gs into the ESSS and selects the Manage Subordinates		
TYPICAL COLUBS	tab in the GUI.				
TYPICAL COURSE	Actor Action	6. 5	System Response		
OF EVENTS:	Step 1: Manager logs in.	Step 2 : The system responds by confirming the status of manager and displays the management landing page.			
	Step 3: The manager chooses the	Step 4	: The system responds by displaying the Manage		
	Manage Subordinates tab.	Subor	dinates page.		
	Step 5 : The manager chooses View Step 6 : The system		: The system takes note of the search criteria and		
	Detail Lookup tab and enters in the	display	ys subordinates who match.		
	pertinent search criteria.				
			: The system submits the print request and prints out		
	employee and record type to print	the ch	osen employees record.		
ALTERNATE COURSES.	and chooses print.				
ALTERNATE COURSES:	Step 2 : The employee trying to log in is not a manager. The user is then directed to the appropriate section given their status.				
	Step 5: The manager chooses View Group Lookup tab.				
	Step 7: The manager chooses View ins				
	Step 8: The system displays the chosen employees record.				
CONCLUSION:	This use case concludes when the manager either views or prints a detail or group report.				
POST-CONDITION:	The printer, if print was chosen, prints the report.				
BUSINESS RULES	 User must be current manager. 				
IMPLEMENTATION	 Use case must be secure 				
CONTRAINTS AND	Use case must be up to date and a	available	24*7		
SPECIFICATIONS					
ASSUMPTIONS:	 Managers has subordinates 				
OPEN ISSUES:	None				





USE CASE NAME:	Manage Deductions.		USE CASE TYPE		
USE CASE ID:	3		Business Requirements:		
PRIORITY:	High				
SOURCE:	Requirement – ESSS Sys. Analysis				
PRIMARY BUSINESS ACTOR:	Employee				
OTHER PARTICIPATING	Payroll				
ACTORS:	Management				
	• HR				
OTHER INTERESTED	United Way				
STAKEHOLDERS:					
DESCRIPTION:			yee entering in UW, parking, extra life insurance or		
	7		he employee logs into the system. Then the		
			ductions. The employee can then confirm the changes		
	he/she has made and submit them int				
PRE-CONDITION:	The user must be an active employee				
TRIGGER:	This use case is initiated when the emptable in the GUI.	oloyee lo	ogs into the ESSS and selects the Manage Deductions		
TYPICAL COURSE	Actor Action		System Response		
OF EVENTS:	Step 1: Employee logs in.	Step 2	:: The system responds by confirming the status of the		
			mployee and displays the landing page.		
	Step 3 : The employee chooses the	_	Step 4 : The system responds by displaying the Manage		
	Manage Donations tab.		ions page.		
	Step 5 : The employee selects the		: The system takes note of the changes and prompts		
	type of deduction and enters the	the en	nployee to confirm the changes.		
	amount they want deducted from				
	their paycheck. Step 7: The employee chooses	Stop 9	The system submits the shanges to the database		
	confirm to confirm the changes.	Step 6	: The system submits the changes to the database.		
ALTERNATE COURSES:		vee of /	N_1		
ALTERNATE COOKSES.	Step 2: The user is not an active employee of A-1.				
	Step 3: The employee chooses the Ma	nage Pe	rsonal Info tab.		
	Step 4: The system responds by displa	_			
			el the changes and returns to step 4 or chooses a		
	different type of deduction.				
	Step 7 : The employee notices errors, chooses cancel and returns to step 4.				
CONCLUSION:	This use case concludes when the employee submits the changes to the database.				
POST-CONDITION:	The changes, if any, have been applied in the database and are available in the database for United				
	Way.				
BUSINESS RULES	User must be current employee.				
IMPLEMENTATION	Use case must be secure				
CONTRAINTS AND	 Use case must be up to date and available 24*7 				
SPECIFICATIONS					
ASSUMPTIONS:	 Employee notices errors befo 	re subm	nission		
OPEN ISSUES:	None				





USE CASE NAME:	Manage Personal Info		USE CASE TYPE		
USE CASE ID:	4		ısiness Requirements: 🗹		
PRIORITY:	High				
SOURCE:	Requirement – ESSS Sys. Analysis				
PRIMARY BUSINESS ACTOR:	Employee				
OTHER PARTICIPATING	Management				
ACTORS:	Payroll				
	• HR				
OTHER INTERESTED	• NA				
STAKEHOLDERS:					
DESCRIPTION:	into the ESSS. The employee logs into	the system.	entering/changing/updating personal information Then the employee can add, change or update anges he/she has made and submit them into the		
PRE-CONDITION:	The user must be an employee of A-1				
TRIGGER:	This use case is initiated when an employee logs into the ESSS and selects the Manage Personal Info tab in the GUI.				
TYPICAL COURSE	Actor Action		System Response		
OF EVENTS:	Step 1: Employee logs in.		e system responds by confirming the status of the and displays the landing page.		
	Step 3: The employee chooses the		e system responds by displaying the Manage		
	Manage Personal Info tab.	Personal I	nfo page.		
	Step 5 : The employee then begins to		e system takes note of the changes and prompts		
	update their personal information.	-	yee to confirm the changes.		
	Step 7: The employee chooses	Step 8: Th	e system submits the changes to the database.		
	confirm to confirm the changes.				
ALTERNATE COURSES:	Step 2: The user is not an active employee of A-1.				
	Step 3: The employee chooses the Ma	nage Deduc	tions tab.		
	Step 4: The system responds by displa	ing the Ma	nage Deductions page.		
	Step 5: The employee chooses cancel t				
	Step 7 : The employee notices errors, chooses cancel and returns to step 4.				
CONCLUSION:	This use case concludes when the employee submits the changes to the database.				
POST-CONDITION:	The changes have been applied in the database and are available in the database for HR and the employee directory.				
BUSINESS RULES	User must be an employee.				
IMPLEMENTATION	Use case must be secure				
CONTRAINTS AND	 Use case must be up to date and a 	vailable 24	*7		
SPECIFICATIONS	200 table all we up to date did t		•		
ASSUMPTIONS:	Employee notices errors befo	re submissio	on		
OPEN ISSUES:	None				





USE CASE NAME:	View Detail Lookup	USE CASE TYPE			
USE CASE ID:	5	Business Requirements:			
PRIORITY:	High				
SOURCE:	Requirement – ESSS Sys. Analysis				
PRIMARY BUSINESS ACTOR:	Management				
OTHER PARTICIPATING	Subordinate Employees				
ACTORS:					
OTHER INTERESTED	• NA				
STAKEHOLDERS:					
DESCRIPTION:		manager viewing a specific subordinates name/address,			
		nfo, employee locations, deduction options, etc The manager			
		er can search for a specific subordinate. The manager can then			
	select a subordinate and see their pro-				
PRE-CONDITION:	The user must be a manager in A-1 Inf				
TRIGGER:		ager logs into the ESSS and selects the Manage Subordinates			
	tab, then chooses View Detail Lookup.	T T			
TYPICAL COURSE	Actor Action	System Response			
OF EVENTS:	Step 1: Manager logs in.	Step 2 : The system responds by confirming the status of the			
	Step 2. The manager shapes the	manager and displays the landing page. Step 4: The system responds by displaying the View Detail			
	Step 3 : The manager chooses the View Detail Lookup tab.	Lookup page.			
	Step 5: The manager then enters Step 6: The system takes note of the query and displa				
	search criteria such as Employee ID matching employee profiles.				
	number.	0 - p - y - s - s - s - s - s - s - s - s - s			
	Step 7: The manager then views the	Step 8: The system closes the connection to the DB and logs			
	data and logs out.	the manager out.			
ALTERNATE COURSES:	Step 2: The user is not a manager at A-1 and displays the appropriate landing page.				
	Step 3: The manager chooses the View				
	Step 4: The system responds by displa				
	Step 7: The manager needs to submit another query and returns to step 5.				
CONCLUSION:	This use case concludes when the manager logs out of the system.				
POST-CONDITION:	The information in the database is up-to-date and correct.				
BUSINESS RULES	User must be a manager.				
IMPLEMENTATION	Use case must be secure				
CONTRAINTS AND	Use case must be up to date and available 24*7				
SPECIFICATIONS					
ASSUMPTIONS:	 Manager has subordinates. 				
OPEN ISSUES:	None				





USE CASE NAME:	View Group Lookup	USE CASE TYPE				
USE CASE ID:	6					
		Business Requirements:				
PRIORITY:	High					
SOURCE:	Requirement – ESSS Sys. Analysis					
PRIMARY BUSINESS ACTOR:	Manager					
OTHER PARTICIPATING ACTORS:	Subordinate Employees					
OTHER INTERESTED STAKEHOLDERS:	• NA					
DESCRIPTION:	This use case describes the event of a l	manager viewing a group of subordinates via a query of job				
		ge, home city, phone exchange, employment status, etc The				
		e manager can search for a group of subordinates. The				
		inates, print a list or them or select a specific subordinate .				
PRE-CONDITION:	The user must be a manager in A-1 Info					
TRIGGER:	This use case is initiated when an man	ager logs into the ESSS and selects the Manage Subordinates				
	tab, then chooses View Detail Lookup.					
TYPICAL COURSE	Actor Action	System Response				
OF EVENTS:	Step 1: Manager logs in.	Step 2 : The system responds by confirming the status of the				
		manager and displays the landing page.				
	Step 3: The manager chooses the	Step 4 : The system responds by displaying the View Group				
	View Group Lookup tab.	Lookup page.				
	Step 5: The manager then enters	Step 6 : The system takes note of the query and displays a list				
	search criteria such as job code.	of any matching employee profiles.				
	Step 7: The manager then "drills	Step 8: The system retrieves the profile and displays it to the				
	down" in the list and views a specific	manager.				
	profile.					
	Step 9: The manager views the data	Step 9: The system closes the connection to the DB and logs				
	and logs out.	the manager out.				
ALTERNATE COURSES:	Step 2: The user is not a manager at A-1 and displays the appropriate landing page.					
	Step 3: The manager chooses the View	Detail Lookup tab.				
	Step 4: The system responds by display	ring the View Detail Lookup page.				
	Step 7 : The manager prints the list of matching employees and logs out. Continue to step 9.					
CONCLUSION:	This use case concludes when the manager logs out of the system.					
POST-CONDITION:	The information in the database is up-to-date and correct.					
BUSINESS RULES	User must be a manager.					
IMPLEMENTATION	Use case must be secure					
CONTRAINTS AND	Use case must be up to date and a	vailable 24*7				
SPECIFICATIONS	- Ose case mast se up to date and available 24 7					
ASSUMPTIONS:	Manager has subordinates.					
OPEN ISSUES:	None					





USE CASE NAME:	Manage Employees	USE CASE TYPE
USE CASE ID:	7	Business Requirements: ☑
PRIORITY:	High	
SOURCE:	Requirement – ESSS Sys. Analysis	
PRIMARY BUSINESS ACTOR:	HR	
OTHER PARTICIPATING	Management	
ACTORS:	Payroll	
	 Employees 	
OTHER INTERESTED	• NA	
STAKEHOLDERS:		
DESCRIPTION:	This use case describes the event of an HR employee entering/changing/updating employee	
		ployee logs into the system. Then the HR employee can add,
		. The HR employee can then confirm the changes he/she has
	made and submit them into the syster	
PRE-CONDITION:	The user must be an HR employee of A	
TRIGGER:		employee logs into the ESSS and selects the Manage Employees
	tab in the GUI.	
TYPICAL COURSE	Actor Action	System Response
OF EVENTS:	Step 1: HR employee logs in.	Step 2: The system responds by confirming the status of the
	C: 2.71 112	HR employee and displays the landing page.
	Step 3: The HR employee chooses	Step 4: The system responds by displaying the Manage
	the Manage Employees tab. Step 5: The HR employee then	Employees page. Step 6: The system takes note of the query and displays any
	searches for an employee to begin	matching employees.
	manipulating records.	matering employees.
	Step 7: The HR employee makes	Step 8: The system takes note of the changes and prompts
	changes to that employee's records	the HR employee to confirm.
	and submits them to the ESSS.	
	Step 9: The employee chooses	Step 10: The system submits the changes to the database.
	confirm to confirm the changes.	
ALTERNATE COURSES:	Step 2: The user is not an HR employe	e of A-1.
	Step 3 : The HR employee chooses the	
	Step 4: The system responds by displa	
		hing employee and returns user to step 5.
	. ,	cel to cancel the changes and returns to step 5.
		rs, chooses cancel and returns to step 4.
CONCLUSION:		employee submits the changes to the database.
POST-CONDITION:		database and are available in the database for HR and the
	employee directory.	
BUSINESS RULES	User must be an employee.	
IMPLEMENTATION	Use case must be secure	
CONTRAINTS AND	Use case must be up to date and a	available 24*7
SPECIFICATIONS		
ASSUMPTIONS:	Employee notices errors before	re submission
OPEN ISSUES:	None	





USE CASE NAME:	Send Donation	USE CASE TYPE
USE CASE ID:	8	Business Requirements: ☑
PRIORITY:	High	
SOURCE:	Requirement – ESSS Sys. Analysis	
PRIMARY BUSINESS ACTOR:	Payroll	•
OTHER PARTICIPATING	Management	
ACTORS:	Employees	
	• HR	
OTHER INTERESTED STAKEHOLDERS:	United Way	
	This was associated the sweet of a	Desiral Landards and descriptions to United Mary. The
DESCRIPTION:	Payroll employee logs into the system	Payroll employee sending donations to United Way. The Then the Payroll employee can print the company's monthly
	courier.	employee then sends the check to The United Way via
PRE-CONDITION:	The user must be a Payroll employee of	of A-1.
TRIGGER:	This use case is initiated when a Payro tab in the GUI.	ll employee logs into the ESSS and selects the Send Donation
TYPICAL COURSE	Actor Action	System Response
OF EVENTS:	Step 1: Payroll employee logs in.	Step 2 : The system responds by confirming the status of the Payroll employee and displays the landing page.
	Step 3 : The Payroll employee chooses the Send Donation tab.	Step 4: The system responds by displaying the Send Donation page.
	Step 5 : The Payroll employee then prints the check.	Step 6 : The system then sends the print request to the printer.
	Step 7: The employee retrieves the check and delivers it to the courier.	Step 8: The courier delivers the check to The United Way.
ALTERNATE COURSES:	Step 2: The user is not an active Payro	Il employee of A-1.
	Step 3: The Payroll employee chooses	the Adjust Pay tab.
	Step 4: The system responds by displa	ying the Adjust Pay page.
	Step 5 : The employee chooses cancel	to cancel the print job and returns to step 4.
CONCLUSION:	This use case concludes when the cou	rier delivers the check to The United Way.
POST-CONDITION:	Employees have made donations to Th	ne United Way.
BUSINESS RULES	 User must be a Payroll employee. 	
IMPLEMENTATION	Use case must be secure	
CONTRAINTS AND	Use case must be up to date and a	available 24*7
SPECIFICATIONS		
ASSUMPTIONS:	Printer is functioning	
	Courier must be available	
OPEN ISSUES:	None	





USE CASE NAME:	Adjust Pay		USE CASE TYPE
USE CASE ID:	9		Business Requirements:
PRIORITY:	High		
SOURCE:	Requirement – ESSS Sys. Analysis		
PRIMARY BUSINESS ACTOR:	Payroll		
OTHER PARTICIPATING	Management		
ACTORS:	Payroll		
	• HR		
OTHER INTERESTED	Parking Garage owner		
STAKEHOLDERS:	Insurance Company		
DESCRIPTION:	This use case describes the event of a	Payroll 6	employee adjusting the pay of employees due to their
	- · · · · · ·		e system. Then the Payroll employee can adjusts the
		employe	ee can then confirm the changes he/she has made and
	submit them into the system.		
PRE-CONDITION:	The user must be a Payroll employee		
TRIGGER:		oll emplo	yee logs into the ESSS and selects the Adjust Pay tab in
TYPICAL COLUBER	the GUI.	1	Contain Branco
TYPICAL COURSE OF EVENTS:	Actor Action Step 1: Payroll employee logs in.	Stop 3	System Response 2: The system responds by confirming the status of the
OF EVENTS:	Step 1 : Payroll employee logs in.		Il employee and displays the landing page.
	Step 3: The Payroll employee		l: The system responds by displaying the Adjust Pay
	chooses the Adjust Pay tab.	page.	r. The system responds by displaying the Adjust ray
	Step 5: The Payroll employee then		i: The system takes note of the changes and prompts
	begins to adjust paychecks.	_	yroll employee to confirm the changes.
	Step 7: The Payroll employee	Step 8	3: The system submits the changes to the database.
	chooses confirm to confirm the		
	changes.		
		Step 9	: The system prompts the Payroll employee to print ecks.
	Step 10: The Payroll employee	Step 1	1: The system sends the print request to the printer.
	selects print.		
	Step 12: The Payroll employee		
	delivers or sends the checks to the		
ALTERNATE COLLEGES.	appropriate mailstop. Step 2: The user is not an active Payro	ll ampla	was of A 1
ALTERNATE COURSES:	Step 2. The user is not an active Payro	on emplo	yee or A-1.
	Step 3 : The employee chooses the Ser	nd Donat	tion tab.
	Step 4: The system responds by displa		
	Step 7: The employee chooses cancel		
	Step 10: The Payroll employee does n	ot choos	se print and returns to step 4.
CONCLUSION:	This use case concludes when the Pay	roll emp	loyee distributes the paychecks to employees.
POST-CONDITION:	The appropriate deductions have been	n applied	d in the database and are available to Payroll
	employees.		·
BUSINESS RULES	User must be a Payroll employee.		
IMPLEMENTATION	Use case must be secure		
CONTRAINTS AND	Use case must be up to date and	available	24*7
SPECIFICATIONS			
ASSUMPTIONS:	Payroll employee notices erre	ors befo	re printing
OPEN ISSUES:	None		





USE CASE NAME:	Retrieve Directory Info.		USE CASE TYPE	
USE CASE ID:	10	В	Business Requirements:	
PRIORITY:	High			
SOURCE:	Requirement – ESSS Sys. Analysis			
PRIMARY BUSINESS ACTOR:	All Employees of A-1 Information Syste	ms		
OTHER PARTICIPATING ACTORS:	• NA			
OTHER INTERESTED STAKEHOLDERS:	• NA			
DESCRIPTION:		m. Then t	e (user) retrieving data from the Employee Dire the employee (user) can search the Directory f	-
PRE-CONDITION:	The user must be an employee of A-1			
TRIGGER:	This use case is initiated when an emp tab in the GUI.	oyee logs i	into the ESSS and selects the Employee Directo	ory
TYPICAL COURSE	Actor Action		System Response	
OF EVENTS:	Step 1: Employee logs in.		he system responds by confirming the status o e and displays the landing page.	f the
	Step 3 : The employee chooses the Employee Directory tab.		he system responds by displaying the Employe	е
	Step 5 : The employee then searches for an employee or group of employees given a set of search criteria (ID, Location, etc.).	-	he system takes note of the search query and any matches.	
	Step 7 : The employee views the data and logs out.	-	he system closes the connection to the databa the user out.	se
ALTERNATE COURSES:	Step 2: The user is not an active emplo	yee of A-1		
	Step 3: The employee chooses the Ma	nage Dedu	ctions or Personal Info tab.	
			anage Deductions or Personal Info page.	
	Step 6: The system cannot find any ma			
	Step 7: The employee conducts another	r search a	nd returns to step 5.	
CONCLUSION:	This use case concludes when the emp	loyee logs	out of the ESSS.	
POST-CONDITION:	Up-To-Date employee information has	been appl	lied in the database and are available to the	
	Employee Directory.			
BUSINESS RULES	User must be an employee.			
IMPLEMENTATION	Use case must be secure			
CONTRAINTS AND SPECIFICATIONS	Use case must be up to date and a	vailable 24	4*7	
ASSUMPTIONS:	 Employee submits relevant se 	arch criter	ria	
OPEN ISSUES:	None			



Cleereman, Daniel Easton, Steven Enockson, William Stender, Jacob Vang, Naipong

CRC Card: Person

lass Name: Person	ID: 1	Type: Abstract
Description: An abstract class that ho ormally have.	lds all data a person would	Associated Use Cases: All
ormany have.		
Responsibilities		Collaborators
Holds data common to all use	ers	Employee
Adds Phone Numbers		
Adds Emergency Contact Info	0	
		
ack:	·	
Attributes:		
Attributes: First Name		Sex
Attributes: First Name Middle Name		Emergency Contact Info.
Attributes: First Name Middle Name Last Name		Emergency Contact Info. Date of Birth
Attributes: First Name Middle Name Last Name Address		Emergency Contact Info. Date of Birth Marital Status
Attributes: First Name Middle Name Last Name Address Work Phone		Emergency Contact Info. Date of Birth
Attributes: First Name Middle Name Last Name Address		Emergency Contact Info. Date of Birth Marital Status
Attributes: First Name Middle Name Last Name Address Work Phone Personal Phone		Emergency Contact Info. Date of Birth Marital Status
Attributes: First Name Middle Name Last Name Address Work Phone Personal Phone Relationships:		Emergency Contact Info. Date of Birth Marital Status
Attributes: First Name Middle Name Last Name Address Work Phone Personal Phone		Emergency Contact Info. Date of Birth Marital Status
Attributes: First Name Middle Name Last Name Address Work Phone Personal Phone Relationships: Generalization (a-kind-of):		Emergency Contact Info. Date of Birth Marital Status
Attributes: First Name Middle Name Last Name Address Work Phone Personal Phone Relationships:	<u>Employee</u>	Emergency Contact Info. Date of Birth Marital Status
Attributes: First Name Middle Name Last Name Address Work Phone Personal Phone Relationships: Generalization (a-kind-of):	Employee	Emergency Contact Info. Date of Birth Marital Status
Attributes: First Name Middle Name Last Name Address Work Phone Personal Phone Relationships: Generalization (a-kind-of):	Employee	Emergency Contact Info. Date of Birth Marital Status





CRC Card: Employee

ont:		
ass Name: Employee	ID: 2	Type: Concrete
scription: An employee at A-1 that no	eeds represented in the	Associated Use Cases: All, depending on status
Responsibilities Holds data common to all emplo Checks Employee Status Checks Employee Type		Collaborators Payroll Directory
tributes: Employee Status Location Job Title Supervisor Department		Site Building Room Mail Stop Pay Period
Employee Status Location Job Title Supervisor Department Employee ID		Building Room Mail Stop
tributes: Employee Status Location Job Title Supervisor Department Employee ID	Person Payroll, Directory	Building Room Mail Stop Pay Period





CRC Card: Payroll

	TD 0	TD C
lass Name: Payroll	ID: 3	Type: Concrete
escription: Payroll handles all	financial aspects of the ESSS	Associated Use Cases: Send Donation,
•	1	Adjust Pay, Manage Deductions, Retrieve
		Directory Info.
Responsibi	lities	Collaborators
	nues	
Calculates Pay		United Way
Confirms Status		Medical reimbursement
Prints Paychecks		Insurance
		Parking
ck:		
ck: ttributes: Amount to Deduct Deduction Type Wage Salary Contract Amount		
Amount to Deduct Deduction Type Wage Salary Contract Amount elationships:		
Amount to Deduct Deduction Type Wage Salary Contract Amount		
Amount to Deduct Deduction Type Wage Salary Contract Amount elationships:	d-of): Employee	g, Insurance, Medical Reimbursement





CRC Card: United Way

Front:		
Class Name: United Way	ID: 4	Type: Concrete
Description: The United Way class information.	s handles all donation	Associated Use Cases: Send Donation, Manage Deductions, Manage Subordinates Adjust Pay
Responsibiliti Handles Donation Amoun Gets the Donation Date Prints Donation Reports Prints Donation Checks	t & Types	Collaborators Payroll
Attributes: Donation Amount Recurring Donation		
Attributes: Donation Amount Recurring Donation Donation Date		
Attributes: Donation Amount Recurring Donation Donation Date Gross Donation One Time Donation Donation Status		
Attributes: Donation Amount Recurring Donation Donation Date Gross Donation One Time Donation Donation Status Relationships:	f): Payroll	





CRC Card: Directory

ront:		
Class Name: Directory	ID: 5	Type: Concrete
Description: Retrieves employee data ar Employee Directory.	nd displays it in the	Associated Use Cases: Manage Personal Info.
Responsibilities Adds Employees to the Director Displays the Employee Director Removes Employees from the I Checks Status of Employee	ry	Collaborators Employee
Attributes:		
	Employee	
Attributes: Is Employee Active Relationships:	Employee	





CRC Card: Parking

lass Name: Parking	ID: 6	Type: Concrete
iass Name. Farking	1D. 0	Type. Concrete
escription: A parking garage class obts and associated fees.	that handles the assignment of	Associated Use Cases: Manage Deduction
Responsibilities Adds spaces to employees p Adds lot number to employe Calculates Fees	rofile	Collaborators Payroll
ck: ttributes: Lot Number Spot Number Fees		
ttributes: Lot Number Spot Number		
ttributes: Lot Number Spot Number Fees elationships:		





CRC Card: Insurance

ront:		
Class Name: Insurance	ID: 7	Type: Concrete
Description: An insurance class that deductions made by an employee of A		Associated Use Cases: Manage Deductions, Adjust Pay
Responsibilities Calculates total insurance to	deduct	<u>Collaborators</u> Payroll
Attributes: Has Extra Insurance Age-Rate		
Attributes: Has Extra Insurance Age-Rate		
Age-Rate Relationships:		





CRC Card: MedicalReimbursement

Front:		
Class Name: MedicalReimbursement	ID: 8	Type: Concrete
Description: Determines the amount to paycheck due to putting money into Me		Associated Use Cases: Manage Deductions, Adjust Pay
Responsibilities Changes amount employee con	ntributes	Payroll
Back:		
Attributes: Amount		
	Payroll	
Amount Relationships:	Payroll	

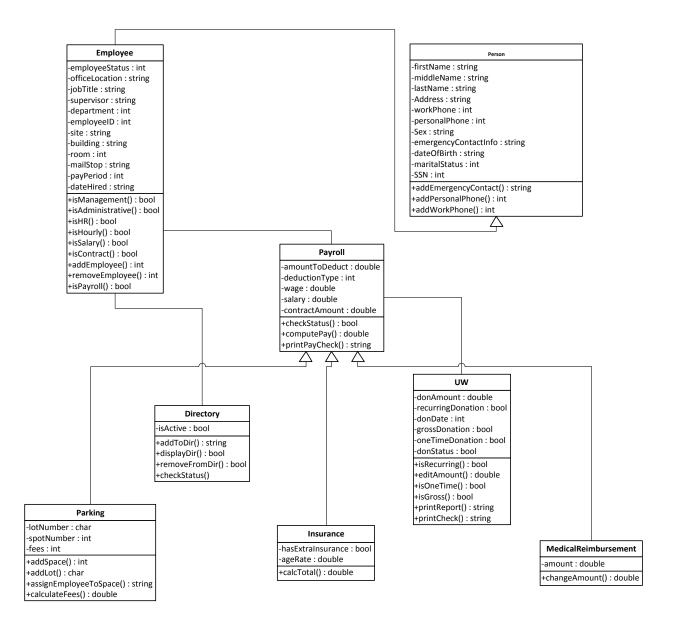






Class Diagram

This class diagram represents eight classes: Person, Employee, Payroll, UW, Directory, Parking, Insurance, and MedicalReimbursement. The design is simple yet functional. It reduces redundancy by using a status system that, rather than creating multiple types of employee, creates access levels based on integer values tied into an employee's job title and position. This design drastically reduced our total L.O.C. and budget.









Sequence Diagram

The sequence diagram outlines the Adjust Pay Use Case. This process consists of the system checking the status of the employee, the employee requesting the type of deduction from the system, and then the system responding with the appropriate data. At this point the employee adjusts the paycheck to reflect the deductions set in the database. The employee then prints the paycheck(s) and the check for United Way.

